

Johnsburg



Emergency Squad, Inc.

Dear Patient:

Johnsburg Emergency Squad, Inc. (JES) recently transported you to Glens Falls Hospital or another facility. We hope that this letter finds you recovering well.

Johnsburg Emergency is a non-profit company serving the residents and visitors of the Town of Johnsburg and surrounding areas. We are committed to providing advanced level care to the community, and along with that commitment comes a high cost of readiness. JES relies on the collection of insurance payment for services provided to patients to maintain this readiness and level of care. This includes the collection of co-payments.

Our billing provider, Emergency Management Resources, LLC, may be in contact with you for insurance or payment information. All payments and co-payments should be remitted to the squad to the address below:

Johnsburg Emergency Squad, Inc.
c/o FASNY Credit Union
107 Washington Avenue
Albany, New York 12210

Should you receive a payment directly from your insurance carrier for services provided by JES, please endorse the back of the check and forward to the address above. Failure to forward this patient-directed insurance payment is considered theft of services.

Please contact Emergency Management Resources at 888-603-2455 if you have any questions regarding your bill, ability to pay, or would like to discuss payment options. Payments may also be made online at www.EMR-LLC.com/PatientInfo

I have enclosed a questionnaire in hopes that you will take the time to let us know how we are doing, and to help us improve our care. This may be anonymous, if you choose. We have included a self-addressed, stamped envelope, or you may fax the questionnaire to 518-251-2257.

Thank you.

*Joe Connelly
President*